

**Details of Insurance Company & TPA w.r.t Gr. Medical
Insurance Policy for the Retired Employees of
WBSIEDCL(2025-26)**

Name of Insurance Co: The New India Assurance Co. Ltd.

Name of TPA: Medi Assist Insurance TPA Pvt. Ltd.

Office Address:

Medi Assist Insurance TPA Pvt. Ltd.

9th floor, Thapar House,

25, Brabourne Rd.;

Near Tea Board.

Kolkata: 700001.

Email Address: kolkatainfo@mediassist.in

Website: mediassisttpa.in

Contact Details of TPA:

- 1) a) Vidyut Bhawan(I): Mr. Subhojit Talukdar- 6366231957
b) Vidyut Bhawan(II): Mr. Dhananjoy Laha - 7980811763
- 2) Burdwan Zone: Mr. Gouranga Malik - 9734286886
- 3) Midnapur Zone: Mr. Rupraj Dutta - 9382050834
- 4) Berhampore Zone: Anjabul Hossain - 8951914899
- 5) Siliguri Zone: Mr. Shankar Roy - 8768655195
- 6) Malda Zone: Mr. Tamaghna Ghosh Choudhury - 7619143009

Help Desk:

TPA Helpdesk will be functional at 6th Floor, C Block, Vidyut Bhawan on every working day from 11 am to 5 pm and 2(two) days {working days} a week at different Zonal offices namely Siliguri, Berhampur, Midnapur, Malda & Burdwan Zonal Office for interactions with the beneficiaries of the Policy and facilitation of submission of claim documents, settlement of queries, grievances etc.

NB: Procedures for downloading e-card, list of “Preferred Network Hospital” etc. shall be uploaded on wbsiedcl.in (Retired Employee’s Corner) shortly.